

Students' Grievance Redressal Cell

For the Academic Year 2024-25

The Students' Grievance Redressal Cell is constituted for the Institute. The Students' Grievance Redressal Cell is aimed to ensure transparency, prevent unfair practices and to provide a mechanism to innocent students for redressal of their grievances as per Clause No. 37-3/Legal/2012 of the AICTE.

The following are the members of the Students' Grievance Redressal Cell:


Sr. No.	Name	Designation	Email ID	Mobile No
1	Prof(Dr). Aashish Mehra	(Principal) Chairman	aashish.mehra@indoreinstitute.com	9893416517
2	Dr. Varun Keshari	Member	varun.keshari@indoreinstitute.com	8103107636
3	Dr. Vishal Geete	Member	vishal.geete@indoreinstitute.com	9826024755
4	Dr. Anuradha Pathak	Member	anuradha.pathak@indoreinstitute.com	9993295853
5	Dr. Meenal Sharma	Member	meenal.sharma@indoreinstitute.com	9009024634
6	Dr. Geetanjali Bhambhani	Member	geetanjali.bhambhani@indoreinstitute.com	7974991698
7	CS. Aastik Dave	Member	astik.dave@indoreinstitute.com	9827246982
8	Dr. Asha Mishra	Member	asha.mishra@indoreinstitute.com	9302412554
9	Dr. Vinayak Khare	Member	vinayak.khare@indoreinstitute.com	8889571818
10	Dr. Sunita Khurana	Member	sunita.khurana@indoreinstitute.com	9630043344
11	Mr. Nayan Bhidodiya	Member Secretary	nayan.bhidodiya@indoreinstitute.com	9399540532
12	Mr. Wasim Khan	Member	wasim.khan@indoreinstitute.com	9755753352
13	Nancy Goyal	Student Representative	nanceygoyal1628@gmail.com	6261280342
14	Aashil Joshi	Student Representative	aashil.joshimba2023@indoreinstitute.com	8120394598

Grievances include the following:

1. Marketing admission contrary to merit determined in accordance with the declared admission policy of the institute;
2. Irregularity in the admission process adopted by the institute;
3. Refusing admission in accordance with the declared admission policy of the institute;
4. Withhold or refuse to return any document in the form of certificates of degree, diploma or any other award or other document deposited with it by a person for the purpose of seeking admission in such institution, with a view to induce or compel such person to pay any fee or fees in respect of any course or programme of study which such person does not intend to pursue;
5. Demand of money in excess of that specified in the declared admission policy or approved by the competent authority to be changed by such institution;
6. Breach of the policy for reservation in admission as may be applicable;
7. Complaints of alleged discrimination by students from Scheduled Caste, Scheduled Tribes, OBC, women, minority or disabled categories;
8. Non-payment or delay in payment of scholarships to any students that such institution is committed, under the conditions imposed by AICTE, or by any other authority.
9. Delay in conduct of examinations or declaration of results beyond that specified in the academic calendar;
10. On provision of student amenities as may have been promised or required to be provided by the institution;
11. Denial of quality education as promised at the time of admission or required to be provided;
12. Non transparent or unfair evaluation practices;
13. Harassment and victimization of students including sexual harassment; and
14. Refund of fees on withdrawal of admissions as per AICTE instructions from time to time.

Roles and Responsibilities:

It shall be the duty of the members to ensure that there is appropriate redressal of any grievance filed by any student. The committee is to ensure that there is no discrimination amongst students based on caste or creed, or gender or any other reason. The student is to be assured no discrimination, unfair evaluation practice or harassment and victimization of the students shall be entertained and the welfare and wellbeing of the students shall be the prime.


Prof (Dr. P. Anand) Shra
Indore Institute of Management
and Research

C.C. to: -1. All Students, 2. All Faculty and Staff, 3. Dean/HO, 4. Adm. Dept. Office
6. Office Board
Opp. IIM, Pithampur Road, RAU, INDORE (M.P.)